

**Bravecto® Loyalty Program Veterinary Distributor Outlets  
“the Promotion”**



**Terms and Conditions**

1. The Promotion is conducted by Intervet South Africa (Pty) Ltd, Registration Number 1991/006580/07 known as MSD Animal Health.

**2. How to Enter**

- 2.1 The Promotion will commence on the 25<sup>th</sup> September 2025 and close on the earlier of:
  - 2.1.1 30 November 2025 at 23h00 for Zambia; and commence on the 30<sup>th</sup> October 2025 and close on the 19<sup>th</sup> December 2025 23h00 in Zimbabwe
  - 2.1.2 when all rewards are exhausted (as described further in section 4), (“**Campaign Period**”).
- 2.2 Entry into the Promotion works as follows:
  - 2.2.1 Entrants may purchase any Bravecto® product in Zambia or Zimbabwe during the Campaign Period, at a participating veterinary outlet;
  - 2.2.2 To enter the Promotion, entrants need to take a picture of their till slip/receipt and submit it, within the Campaign Period, via WhatsApp number +27 (0) 73 225 6014, the code communicated on the point-of-sale material (Poster / counter top leaflet);
  - 2.2.3 All entries will be verified and managed by MSD Animal Health’s third party service provider, Tuzo Africa;
  - 2.2.4 A reward will be randomly selected by Tuzo Africa and voucher numbers will be sent back to the qualifying entrant by WhatsApp during business days in Zambia and Zimbabwe;
  - 2.2.5 Entries submitted after the Campaign Period ends, or that do not contain a valid proof of purchase / payment of Bravecto® product purchased, will not be considered; and
  - 2.2.6 Entry into the Promotion is free, but an entrant must have purchased a Bravecto® product.

**3. Who can Enter and Conditions of Entry**

- 3.1 Entrants must be 18 years or older, be a citizen or permanent resident of Zambia or Zimbabwe, and be in possession of the relevant identification documents verifying such status.
- 3.2 Employees, officers, directors, dealers and agents of MSD Animal Health and affiliated companies and affiliated and subsidiary companies, representatives, legal advisors, any other advertising, promotion, and fulfilment agencies, and the immediate family or members of their same households (whether related or not) of such employees are not eligible to enter the Promotion.
- 3.3 One entry will be permitted per Bravecto® product bought.
- 3.4 The Promotion is governed by the laws of South Africa.
- 3.5 By entering the Promotion, Entrants agree to be bound by these Terms and Conditions, as well as any terms and conditions applicable to the use of the reward imposed by the participating partner. MSD Animal Health reserves the right to modify the content of these Terms and Conditions with retrospective effect should modification be required to ensure the proper execution of the Promotion.
- 3.6 MSD Animal Health reserves the right to withdraw and/or cancel the Promotion at any time.
- 3.7 MSD Animal Health or its agencies will not be responsible for the non-inclusion of entries as a result of technical failures or otherwise, including any such failure which is within the control of MSD or its agencies. Proof of submission of entry is not proof of receipt of entry. MSD accepts no responsibility for system errors or other issues that may result in disruption to lost, delayed or not received entries or winner notifications.

**4. Rewards**

4.1 There are 9170 rewards for distribution during the Promotion, allocated between the 6 categories below. The rewards are vouchers provided by over 50 different participating partners and entitle the voucher holder to discounts on goods or services provided by that participating partner. Any percentage based discounts are offered by the participating partner, will be no higher than 30% of the sale price of the relevant goods or services and may be subject to limits, as set out in the table below.

<b>Category</b>	<b>up to 30% off, limited to the value of ...</b>	<b>Numeric split</b>
Consultation	R100	141
Vaccination	R60	234
Treatment	R50	281
Grooming	R50	281
Pet Food	R100	253
Fast Food	R25	7980

- 4.2 The entry and rewards are personal and non-transferable. No cash alternative or other rewards alternatives are available. The rewards offers may be subject to expiry dates, which will be determined by the participating partner, and are not valid for use beyond those expiry dates.
- 4.3 The decision of the MSD Animal Health is final and binding in all matters relating to the Promotion and MSD Animal Health will not enter into any further negotiations in relation to the Promotion.
- 4.4 MSD Animal Health reserves the right to request the rewards winners to participate in social content in relation to the Promotion. Rewards winners do not have to agree to participate.
- 4.5 All entrants and the winners, as the case may be, agree to indemnify MSD Animal Health, its parent company, affiliates, directors, officers, suppliers and/or associated companies against any and all claims of any nature whatsoever arising out of and/or from their participation in any way howsoever in the Promotion (including, as a result of negligence, misrepresentation, misconduct or otherwise on the part of MSD).
- 4.6 MSD Animal Health accepts no responsibility of whatsoever nature for any injury, loss, expense or damage suffered or incurred by any entrant as a result of participating in the Promotion or as a result of accepting and use of the rewards.
- 4.7 Rewards will be awarded to eligible entrants only. In the event that the Campaign Period expires before all rewards are allocated to entrants, then MSD Animal Health and Tuzo Africa have no obligation to allocate any remaining rewards.
- 4.8 Rewards may be subject to additional terms and conditions imposed by the participating partner, however at a minimum:
  - 4.8.1 The benefit is valid only at participating providers;
  - 4.8.2 Discounts will not apply if the provider's booking procedures or terms are not followed;
  - 4.8.3 Participating providers reserve the right to amend their terms and conditions based on operational needs
  - 4.8.4 TUZO Africa reserves the right to add or remove providers at its discretion as required to ensure the proper execution of the Promotion (for example, providers may opt out of the programme, and new partners may be added periodically);
  - 4.8.5 Discount vouchers cannot be used in conjunction with other promotions, specials, or offers, unless permitted by the participating partners;
  - 4.8.6 Failure to present your voucher will result in the discount not being applied;
  - 4.8.7 TUZO Africa and its agents are not responsible for lost, delayed, or undelivered correspondence;
  - 4.8.8 Providers may request positive identification to verify your identity;
  - 4.8.9 TUZO Africa and its agents accept no responsibility for any loss, injury, or negative experience at participating providers and
    - 1.1.1. Participating partners reserve the right to decline bookings or discount redemptions due to availability constraints.

## 5. **Winners**

- 5.1 Use of Personal Identifiable Information:
  - 6.1.1. Entrants' Personal Identifiable Information will not be collected by MSD Animal Health, however any information submitted by the user to Tuzo Africa (as the manager of the Promotion) will be used for the purpose of conducting and promoting the Promotion (including, but not limited to, determining and notifying the winner). MSD Animal Health collects information about the allocation of rewards by Tuzo Africa on an aggregated and de-identified basis;
  - 6.1.2. In the event that any Personal Identifiable Information is collected by MSD Animal Health in connection with the Promotion (for example, in relation to a request to resolve a dispute between Tuzo Africa and the entrant) then it will be used in accordance with these Terms and Conditions and MSD Animal Health's Privacy Policy. This policy can be viewed at <https://www.msprivacy.com/za/en/>;and
  - 6.1.3. By the submission of Personal Identifiable Information in connection with an entry, entrants consent to the use and disclosure thereof in terms of MSD Animal Health's Privacy Policy and these Terms and Conditions.
- 6.2. Any attempt by an Entrant to deliberately undermine the legitimate operation of this Promotion is a violation of legislation and should such an attempt be made, MSD Animal Health reserves the right to seek damages from any such entrant to the fullest extent permitted by law.
- 6.3. MSD Animal Health is not responsible for any technical malfunction of any computer online systems, servers or providers, computer equipment, software failure of any email or entry to be received on account of technical problems of traffic congestion on the Internet, telephone lines or at any website, or combination thereof, including any injury or damage to an entrant's or any other person's computer or mobile telephone related to or resulting from participation in relation to the Promotion. By entering the Promotion, entrants agree that no claim relating to any such loss or injury (including without limitation, special, indirect or consequential losses) shall be asserted against MSD Animal Health.

## 7. **Privacy Policy**

Please click here to read the MSD Animal Health Privacy Policy: <https://www.msprivacy.com/za/en/>